

April 10, 2020

**Customers Business Continuity is our Top Priority**  
**Message from our CEO , Mr. Ajay Pimparkar**

Dear Friends,

Today, all of us are facing a tough situation due to COVID-19 pandemic. I am sure that each one of us is worried about the health and safety of our loved ones and our livelihood. During these unprecedented times, I would like to personally reassure you that our priority is to ensure that our employees are safe while continuing to work diligently to honor the commitments made to our customers.

Our business continuity plans are in place and we will maintain full preparedness to activate them, whenever required. Guided by the advisories issued by the respective governments in the countries that we operate in, we are actively monitoring developments and events, 24x7.

I am proud of the stellar effort our teams have exerted to enable our company to 'Work Remotely'. With a keen eye on the evolving situation, we reassure all our clients that we are drawing on our best resources and capabilities to ensure that our deliverables are met on time without any compromise on the quality that is expected of us.

My deepest gratitude and appreciation goes out to all our employees, clients and our wider ecosystem partners who are working around the clock and across the world as they navigate these uncertain, unprecedented times.

Please reach out to at [infotech@godrej.com](mailto:infotech@godrej.com) for any concern that you may have. Let's stay positive and join hands to emerge from this pandemic as winners.

Stay home, stay safe.

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