

## ENGAGEMENT CASE STUDY

Leading Indian Refiner of Precious Metals Successfully Goes Live with Power BI Solution

### ABOUT THE CUSTOMER

The Customer is a leading manufacturer and refiner of precious metal products with diverse industrial applications. Their proprietary indigenous technologies and processes, coupled with global technical partnerships have equipped them to deliver excellence in quality, quantity, and customer centric services. They have established a customer base in over 50 countries across 5 continents. Supporting its global footprint are three subsidiaries in Mauritius, UAE, and Puerto Rico.

### BUSINESS CHALLENGES

Customer was using Excel sheets that required manual data entry and complicated formulas for calculating results. This system was not real-time and was leading to issues in data accuracy and consistency. Hence, their objective was to build modern data warehouses that are scalable for accommodating future business needs. They wanted to implement the right tools and strategies for ETL / data integration and to provide Self-Service BI capability to business users.

### BUSINESS SOLUTION

We initially held a requirement understanding workshop and conducted multiple sessions with the Customer to understand the business details and specifications with respect to Power BI Implementation. Following activities were carried out:



### HIGHLIGHTS

**Industry :** Manufacturing

**Project Location :** India

**Engagement Since :** 2021

#### **Solution Snapshot :**

- SPRINT execution methodology
- Data automation for business processes
- Design of data warehouse
- Dashboard development

- Automation: Development and scheduling of data automation for the business processes.
- Data Warehouse: Design of data-warehouse for BI reports requirement
- Report development: Dashboards for Sales, Purchase, Accounts, Production, Inventory, Hedging, HR & Finance.

## BENEFITS

- Improvement in the quality of the data available for analytics
- Support for strategic business objectives
- Data mart consolidation
- Improved decision making
- Time savings

## India

Head Office

Godrej Infotech Ltd.  
Plant 10, Pirojshanagar, Vikhroli (W),  
Mumbai- 400079, India.  
Tel.: +91-22-6796 4086 /4087  
Fax: +91-22-25181728



## ABOUT GODREJ INFOTECH

Godrej Infotech Limited, part of the \$4.1 Bn. Godrej group is one of the leading IT service providers specializing in End-to-End IT solutions & services. Strategic partnership with industry leaders like Microsoft, Infor, LS Retail, & Oracle have played an instrumental role in making the organization a mature IT partner that understands the value of business process automation. Our service offerings - Business Consulting, ERP Implementation and Support, App Development, Integration, Digital transformation, Analytical services, Mobile App Development, Infrastructure Management, and e-Commerce. We have domain and technology expertise in the manufacturing, retail, trading, distribution, logistics, hospitality, project, and service industries. An ISO 9001:2015 certified company, GITL is headquartered in Mumbai, India with presence in Middle East, APAC, Europe, US & customer footprints extending across multiple geographies.

Email: [infotech@godrej.com](mailto:infotech@godrej.com) | [www.godrejinfotech.com](http://www.godrejinfotech.com)

