

Case Study

Customer Background

The client is a not-for-profit, industry-led and industry-managed organization which also serves as a liaison between the government and industry. It has 8300 direct member organizations, including SMEs and MNCs from public and private sectors. The indirect membership count is at a record breaking 200,000. The organization has 67 offices, including 9 Centres of Excellence in India and 10 overseas offices in Australia, Bahrain, China, Egypt, France, Germany, Singapore, South Africa, UK, and USA. The organization also has institutional partnerships with 344 counterpart organizations in 129 countries. The areas of expertise are Energy Management, Technology Services, Green Services, Total Quality Management, Trade Fairs, Manufacturing Innovation and Sustainable Growth.

Business Case

The client is using Microsoft Dynamics Axapta 2012 R2, which was implemented and maintained as hosted services by Godrej Infotech Ltd. using on-premise infrastructure. The Axapta system is also integrated with a 3rd party application managed and maintained by another vendor.



Major Non-Profit Association of Indian Businesses Migrates Servers to Azure Environment

Highlights

Industry: Service
Project Location: India
Engagement Since: 2017

Solution Snapshot:

- Hosting of Microsoft Dynamics Axapta
- 8 servers migrated
- Load testing of applications
- OPEX costing model

Operating System:

• Windows 2012 R2

Database:

• SQL Server 2014

Tools & Software:

- Azure SiteRecovery (ASR)
- Remote Desktop
- Visual Studio
- Office Applications

Over a period of 3 years, the Axapta database grew to more than 350 GB and the number of users and branches accessing the system also grew substantially. Regular performance issues were reported since the on-premise infrastructure had reached its peak. There was a need to shift over to a more robust, reliable and scalable infrastructure which could meet the ad-hoc load based on various business events.

Business Solution

Keeping in mind that migrating to a new infrastructure would involve a significant capital expenditure, Godrej Infotech Ltd. (GITL) recommended a subscription based cloud hosting model. The significant features of the solution provided are:

- Adoption of Azure platform to host the client's ERP infrastructure
- Process based implementation with approvals taken from end-users and client management before final cutover
- Successful migration of production, test and development environmentsusing Azure migration utilities (ASR)

Challenges

By following migration process using Azure SiteRecovery (ASR), we were able to migrate business application servers without any downtime. Testing was done based on live scenarios on a simulated production environment. Final switchover was done within 45 minutes of business application downtime. As such, no major challenges were faced.

Benefits

Some of the significant benefits experienced by the client are:

- Highly scalable, robust and reliable infrastructure
- Lower total cost of ownership (TCO)
- Optimum availability of services
- Migration completed with total business down time of only 45 minutes

Contact us







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About Godrej Infotech Ltd.

Godrej Infotech Limited, part of the \$4.1 Bn. Godrej group is one of the leading IT service provider specializing in End-to-End IT solutions and services. Strategic partnership with industry leaders like Microsoft, Infor, LS Retail, and Oracle have played an instrumental role in making the organization a mature IT partner that understands the value of business process automation. Our service offerings include Business Consulting, ERP Implementation & Support, Application Development, Integration, Digital transformation, Analytical services, Mobile Application Development, Infrastructure Management, and e-Commerce. We have domain and technology expertise in the manufacturing, retail, trading, distribution, logistics, hospitality, project, and service industries. A CMM Level 4 and ISO 9001:2015 certified company, GITL's service offerings follow proprietary methodologies derived from product best practices and experience in similar implementations. Headquartered in Mumbai, India we have presence in Middle East, APAC, Europe and US with customer footprints extending across multiple geographies.

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