

ENGAGEMENT CASE STUDY

Saudi Arabia's Leading
Transport & Supply Chain
Organization Successfully
Implements Infor EAM



CUSTOMER BACKGROUND

The Customer organization started as an automobile renting company in 1977. In 1993, they expanded by obtaining the franchise of a popular luxury car rental company. They also diversified into other businesses such as express courier, supply chain, gas station & automobile maintenance workshop. Headquartered in the prestigious Diplomatic Quarters in Riyadh, the Company's employees exceed 1500 and belong to different nationalities and creeds.

THE BUSINESS CASE

The Customer was looking for a solution that would help in:

- Achieving operation visibility into business processes. right from purchase requisitions and request for quotations to purchase orders and invoicing
- Establish operational control over maintenance expenses
- Real time maintenance cost data transfer from Infor EAM to BYNX – Automotive and Fleet Management Software

BUSINESS SOLUTION

Godrej Infotech Ltd. (GITL), was selected for this implementation due to its good references from similar Customers in Saudi Arabia. The team conducted detailed pre-sales work which was well appreciated by the Customer.

HIGHLIGHTS

Industry : Logistics

Project Location : Kingdom of Saudi Arabia

Engagement Since : 2019

Solution Snapshot :

- 1st association of Godrej Infotech Ltd. with this Customer
- Standardization of business processes
- Infor EAM - Materials and Procurement Modules
- Integration with BYNX software for Vehicle Management

BENEFITS

Highlights of the solution developed are:

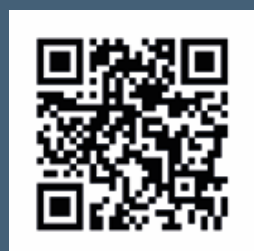
- Processes for materials and purchasing have been standardized and brought on a common platform to achieve transparency and uniformity
- Materials Management
 - Supplier and Manufacturer Information
 - Material, Parts and Stores Information
- Purchase Management
 - Purchase Requisition for MRO Stock and Services
 - RFQ and Quotations
- Integration with BYNX
 - Installation of Infor ION
 - Interface development using web-services

- Reduced dependency on supplemental applications
- Ability to utilize Infor EAM features and functionalities in business practices
- Real time integration from Infor EAM to BYNX

India

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ABOUT GODREJ INFOTECH

Godrej Infotech Limited, part of the \$4.1 Bn. Godrej group is one of the leading IT service providers specializing in End-to-End IT solutions & services. Strategic partnership with industry leaders like Microsoft, Infor, LS Retail, & Oracle have played an instrumental role in making the organization a mature IT partner that understands the value of business process automation. Our service offerings - Business Consulting, ERP Implementation & Support, App Development, Integration, Digital transformation, Analytical services, Mobile App Development, Infrastructure Management, & e-Commerce. We have domain & technology expertise in the manufacturing, retail, trading, distribution, logistics, hospitality, project, & service industries. An ISO 9001:2015 certified company, GITL is headquartered in Mumbai, India with presence in Middle East, APAC, Europe, US & customer footprints extending across multiple geographies.

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