

ENGAGEMENT CASE STUDY

Customer Background

The organization is a leading manufacturer of engineered equipment for critical applications in the global chemical and pharmaceutical markets. Headquartered in Mumbai, India, the company has a state-of-the-art manufacturing plant in Gujarat, India. It has a diversified product portfolio that includes Mixing Systems, Filtration & Drying Equipment, Engineered Systems, and Tailor Made Process Equipments.

Business Case

The Customer was facing the following business challenges:

- Customer order-wise manufacturing tracking
- Equipment-wise actual cost tracking
- Manual tracking of subcontracting inventory
- E-mail based workflow authorization
- Excel-based MIS Reporting

GITL was selected for this engagement due to:

- Sound understanding of business based on Presale Study
- Commitment to ensuring the dedicated and continuous project team throughout the project duration



India's Leading Manufacturer of Engineered Equipments Successfully Implements Cloud based Infor Solutions

“On behalf of our entire organization, please accept our sincere appreciation for the excellent job Godrej Infotech Limited has done over the past several months in implementation of LN ERP. It was an enormous undertaking but went smoothly and efficiently! Godrej was able to quickly understand our business needs, priorities and was able to make positive and quality contribution during LN ERP implementation, which was appreciated by all team members of our organization. Thanks to your leadership and dedication combined with your staff teamwork and energy. You and your employees should take great pride in this accomplishment. Please pass along our gratitude and appreciation to all team members of Godrej Infotech Ltd who were involved in this project.”

Head Procurement & Project Manager

Highlights

Industry: Manufacturing

Project Location: India

Engagement Since: 2018

Solution Snapshot:

- No of Users: 150+
- First Infor Cloud implementation in India
- Use of standard functionality of 'Import-Export' for Data Migration
- Multilevel workflow approval for Purchase Order, Sales Order & RFQ

Business Solution

The scope of the solution covers the implementation of Infor LN with India localization, Infor OS and Infor reporting. Modules covered are engineering, planning, manufacturing, service, CRM, sales, procurement, warehousing, quality, freight, finance, costing, & taxation.

Highlights of the solution are:

- All business processes are mapped using standard functionalities of Infor Products (i.e. No Functional Customization)
- Key challenges of the customer such as customer order wise manufacturing tracking, as well as actual cost tracking of each unit have been addressed using standard functionalities like project, demand pegging, & actual costing
- Training on tools module of Infor LN 10.4
- Installation and training of Infor OS (i.e. Xi) & Infor Reporting
- Development of reports, workflows, & alerts

The key success factors of this solution are:

- Engagement of Solution Architects during key phases of the project
- Dedicated Key User Team for each function
- Technical training has been conducted during the initial phase of project

Benefits

- Customer order wise equipment tracking for each stage of production is available through the system
- Actual costing of each equipment is made available directly from the system
- Equipment wise and customer order wise profitability is derived from the system
- Complete tracking of subcontracting is done through the system
- Customer team is now able to manage the L1 support independently
- Customer's internal IT team can configure internal reports and workflows requirements

Contact us



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About Godrej Infotech Ltd.

Godrej Infotech Limited, part of the \$4.1 Bn. Godrej group is one of the leading IT service provider specializing in End-to-End IT solutions and services. Strategic partnership with industry leaders like Microsoft, Infor, LS Retail, and Oracle have played an instrumental role in making the organization a mature IT partner that understands the value of business process automation. Our service offerings include Business Consulting, ERP Implementation & Support, Application Development, Integration, Digital transformation, Analytical services, Mobile Application Development, Infrastructure Management, and e-Commerce. We have domain and technology expertise in the manufacturing, retail, trading, distribution, logistics, hospitality, project, and service industries. A CMM Level 4 and ISO 9001:2015 certified company, GITL's service offerings follow proprietary methodologies derived from product best practices and experience in similar implementations. Headquartered in Mumbai, India we have presence in Middle East, APAC, Europe and US with customer footprints extending across multiple geographies.

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